

CURRICULUM VITAE

PERSONAL INFO

Surname	Chronis
Name	Andreas
Father's Name	John
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Linked In Profile	gr.linkedin.com/in/axronis
Military Obligations	Fulfilled during 2006-2007, Air Force Police
Diving Licenses	A, B
Family Status	Single

WORKING EXPERIENCE (in titles) (Letters of recommendation available)

Employer	Occupation	Duration
Amadeus IT Group	Delivery Manager	01/07/2018 - today
Amadeus Hellas	Functional Consultant	12/05/2014 – 30/06/2018
Mathemagenesis	Professor of Data Bases	17/04/2013 - today
Net Solutions	Project Manager, Analyst	07/01/2014 - 30/12/2016
Intrasoft International	Test Analyst	02/01/2012 - 09/05/2014
A.T.E.I. of Athens	Scientific Assistant	24/10/2011 - 09/03/2012
I.E.K. Praxis	Professor of Data Bases	17/10/2011 - 05/01/2012
I.E.K. Xini	Professor of Web Design	11/2011 - 02/2012
Ministry of Finance, General Secretariat of Information Systems	Software Engineer	11/04/2008 - 10/04/2011
ICS Net	Analyst, Web Developer	01/01/2007 - 31/12/2014
A.T.E.I. of Athens, Informatics Department, Administration Center of Labs	Labs' Administrator	01/04/2006 - 30/09/2006

WORKING EXPERIENCE (in detail)

01/07/2018 – today	<u>Delivery Manager</u> at Amadeus IT Group
Responsibilities (in general): Delivery Manager	
Working Region: Northern, Eastern, Central & Southern Europe (NECSE)	
Manage Delivery Services.	
Manage the ongoing pipeline and status of all deliverables.	
Provide a regular executive summary covering the risks/issues.	
Create, manage and maintain updated dashboards per customer.	
Act as prime point of escalation for ongoing delivery issues.	
Analyse customer systems and service requirements.	
Identify required actions.	

12/05/2014 – 30/06/2018	<u>Functional Consultant</u> at Amadeus Hellas S.A.
Responsibilities (in general): Functional Consultant of Southern Europe, Portfolio & Delivery (former Business Solutions) dep.	
Working Region: Northern, Eastern, Central & Southern Europe (NECSE)	
Delivery Services of software solutions/products.	
Project plan, manage and perform solutions delivery	
Consulting Services. Recommend solutions/products, perform presentations/demo, analyse and demonstrate how they satisfy customer needs	
Business/Requirements Analysis: collect, analyse and organize business requirements	
Ensure proper implementation and quality of solutions/products to achieve customers' satisfaction.	
Responsible for custom solutions and specific products (Quality Control, Productivity Suite, e-Power...).	
Pre-sales / after-sales consulting	

17/04/2013 – today	Professor of Data Bases at Mathemagenesis
Responsibilities (in general): E-Learning Professor	
Training in simple and complicated SQL (create, select, insert, joins, group by, constraints, unions, joins, triggers)	
Training in using MySQL and in administrative tools (WorkBench)	
Recommendations at my LinkedIn profile .	

07/01/2014 – 30/12/2016	Project Manager, Analyst at Net Solutions
Responsibilities (in general): Project Manager, Analyst	
Project Management	
Business Analysis	
Requirements' Analysis	

02/01/2012 – 09/05/2014	Test Analyst at Intrasoft International S.A.
Collaboration with IBM and Musala Soft, on the CMMI-3 certified project "DMS" developed as a part of "IBM eCustoms Framework" of European Customs Development Center division of IBM Customs.	
Collaboration with Arhs Developments, on the European Commission project "FITSDEV3" for Taxation and Excise.	
Responsibilities (in general): Test Engineer / Analyst	
Application testing	
Create-Maintain Test Plan, Test Specifications, Test Cases and Test Structure	
Prepare and Organize Test Cases for FAT Releases	
Web application Installation on Windows/Linux environments	
Execution (black/grey box) of Test Cases (FAT Testing)	
Usage of Automated Test Tools	
Usage of Test Case Management Tools	
Defect Management, Status/Results Reporting	
Represent the Team in Project Meetings, Provide Effort Estimations	
FAT Missions to European Commission - TAXUD	
Recommendations at my LinkedIn profile and some letters here: axronis.gr/files/systatikes .	

24/10/2011 – 09/03/2012	Scientific Assistant at A.T.E.I. of Athens
Responsibilities (in general): Professor in Labs of Data Bases II	
Training in simple and complicated SQL (create, select, insert, joins, group by, constraints, unions, joins, triggers)	
Training in using MySQL	
Training in creating websites in PHP and MySQL	

17/10/2011 – 05/01/2012	Professor of Data Bases at I.E.K. Praxis
Responsibilities (in general): Professor	
Training in simple and complicated SQL (create, select, insert, joins, group by, constraints, unions, joins, triggers)	
Training in using MySQL and in administrative tools (PhpMyAdmin)	

11/2011 – 01/2012	Professor of Web Design at I.E.K. Xini
Responsibilities (in general): Professor	
Training in creating websites with Adobe Dreamweaver	
Training in using CSS	
Training in using JavaScript	

11/04/2008 – 10/04/2011	Software Engineer at Ministry of Finance, General Secretariat for Information Systems
Collaboration with Unisystems, on the Integrated Information System of Central Services of Ministry of Finance with the goal to simplify & redefine processes & communication between the central services, to develop applications that will promote the support of the relevant management information services & facilitating the interface of Public Administration with the citizens in the financial sector.	
Responsibilities (in general): Analyst, Requirements Analyst, Quality Assurance Engineer, Test Engineer / Analyst, Trainer, Application Administrator, Oracle DB Administrator	
Phase of Analysis: Participation in phase of analysis, in interviews with the end users, in analyzing user requirements and in designing processes and user interfaces.	
Phase of Installing Equipment: Participation in installing Central, Network Equipment & a large amount of terminals in 52 Departments.	
Phase of Developing: Participation in developing the system "Automated Office" (Workflow & Document Management System with E-protocol) in Livelink platform.	
Participation in developing the system «Human Resources» (Integrated Information's System for Managing the, approximately,	

26.000 employees of the Ministry) in Java EE.
Use of I-Report tool to create auto-produced reports in HR.
Participation in composing documentation.
Phase of Testing: Factory Acceptance Tests (FAT), Customer Acceptance Tests (CAT), User Acceptance Tests (UAT), Site Acceptance Tests (SAT) and Quality Assurance Tests in both pilot & production phases.
Phase of Training: Training on site the 2/3 (over 500) of the users in both systems.
Phase of Administration - Support: User, department, e-protocol and data administration in both systems
Database Administration of Oracle v.10 RDBMS with TOAD
On site and remotely support of the systems' users.
Recommendations at my LinkedIn profile and some letters here: axronis.gr/files/systatikes .

01/01/2007 - 31/12/2014 Analyst, (Web) Developer as member of ICS Net (and its evolvement Net Solutions)
Responsibilities (in general): Analyst, (Web) Developer
Analysis, Design, Implementation and Deployment of dynamic websites
News Portal "News Ant" newsant.gr
Website of "Pyrgos City" pyrgocity.gr
Website of the General Secretary of GSEE & President of DAKE IT "N. Kioutsoukis" nkioutsoukis.gr
Hellenic Program for training local public servants and officers about cultural subjects of KANEP-GSEE «Open State» deota.gr
Website of the European Parliament Member "K. Poupakis" kpoupakis.gr
Website of the European Parliament Member "G. Papanikolaou" giorgospapanikolaou.gr
Hellenic Automotive Club for Citroën owners "Greek Citroën Club" greekcitroenclub.gr
Car Workshop "Autofit Xaidariou" autofit-xaidariou.gr/
Car Cleaning Company "Autoclean" autoclean.gr
Educational portal "Μαθαίνω Παίζοντας" stareb.gr/game
Photo Gallery Website of "Greek Citroën Club" greekcitroenclub.gr/photogallery
Post graduation Community "PMS forum" stareb.gr/pmsforum
Website of the Department of Informatics in ATEI of Athens (improve-administrate) cs.teiath.gr
E-shop for video games "ask eshop" n/a
Driver's Instructor School "Ioannis Chronis" sxolixronis.gr
Personal website axronis.gr
Developing projects, studies and writing essays
Representation, analysis and improvement of Business processes with TIBCO Business Studio™
Security Analysis for Password Cracking & Key Logging
Analysis, design and implementation of E-learning system based on techniques for knowledge
Vulnerability analysis and attacks on OS Windows & Unix Systems
Investigate and Exploit of Buffer Overflows
Analysis, design and implementation of Information System in medical area
Analysis, design and implementation of Web E-learning system for pupils in Java
Analysis of Viruses and comparison of protection software and vulnerability assessment tools
Analysis, design and implementation of E-Shop supporting SSL
Recommendations at my LinkedIn profile

01/04/2006 - 30/09/2006 Labs' Administration (Internship) at A.T.E.I. of Athens, Department of Informatics
Responsibilities (in general): Administrator, Technician, Developer
OS: Installation, configuration and management of Windows & Unix-Linux
Administration of: System, OS, Users, Groups, Authentication, Quotas, Configuring permissions
Create and configure client-server systems
Network tasks: Installation, configuration with console & web interface of managed Switch as: Cisco, Dell, 3Com, Allied Data
Installation, configuration and management of Hardware Gateway- Router-Firewall. Configuring: NAT/NAPT, IP Tables, Proxy, Interfaces, Zones, Rules, Policy, Hosts, Masq, Routing
Installation, configuration and management of LAN, administration of MAN, WAN
Establishment of ethernet wires, patch panels and racks.
Servers: Installation, configuration and management of Servers: Dell, Intel, Sun
Installation and configuration of Servers: Application, File, Web, DNS, DHCP, Samba, Printer
Automated configuration of recovery: Samba Server, Acronis True Image, Norton Ghost
PC Technician: Installation, configuration, upgrade, repair of hardware
Creation of image installations with the necessary software for PC's
Documentation: Create new documentation and keep it up-to-date.
Recommendations at my LinkedIn profile and some letters here: axronis.gr/files/systatikes .

EDUCATION

Postgraduate Studies (M.Sc.)	University of Piraeus
Department	Digital Systems
Title	Net-Centric Systems
Time Period	2007-2009
Graduate Degree	8,08
Dissertation	Security Analysis for Password Cracking & Key Logging

Graduate Studies (B.Sc.)	Technological Educational Institution of Athens
Department	Informatics Department
Title	Software Engineer
Time Period	2002-2006
Graduate Degree	7,10
Dissertation	Development of E-Shop in Apache-Php-MySQL and SSL

FOREIGN LANGUAGES

English	C.P.E. (Certificate of Proficiency in English), Michigan
French	D.E.L.F. (Diplome d' etudes en langue francaise) 1er Degré

CERTIFICATIONS - SEMINARS - CONFERENCES

Seminar Title	Organization	Place	Duration
Consultancy Skills	Amadeus IT Group	Amadeus IT Group, Nice, France	3 days
Smart Scripting	Amadeus IT Group	Amadeus Israel	5 days
Amadeus Selling Platform Connect Productivity Suite	Amadeus IT Group	Amadeus IT Group, Nice, France	2 days
Strategic Management	Copenhagen Business School	E-Class	4 weeks
Software Processes and Agile Practices	University of Alberta	E-Class	4 weeks
Software Product Management Introduction	University of Alberta	E-Class	4 weeks
Big Data Introduction	University of California, San Diego	E-Class	4 weeks
Amadeus e-Travel Management (Overview & Certification)	Amadeus IT Group	Amadeus IT Group, Nice, France	5 days
Amadeus Quality Control	Amadeus Hellas	Amadeus Hellas	2 days
European Commission Security Awareness Training	Intrasoft International	Intrasoft International	1day
European Commission Information Security Policy	European Commission	Intracom Holdings	1day
European Commission Customs Security Training for Applications Maintenance	Intrasoft International	Intrasoft International	1day
Information Security Management Systems Awareness Training - ISO 27001:2005	Intrasoft International	Intrasoft International	1day
Human-Computer Interaction	Stanford University	E-Class	9 weeks
Securing Digital Democracy	University of Michigan	E-Class	5 weeks
Computer Science	Stanford University	E-Class	6 weeks
Selenium	UTest	E-Class	1days
Developing Applications for VJava EE Platform	New Horizons	S.E.Y.Y.O.	5 days

HR System	Unisystems	G.S.I.S. - S.E.Y.Y.O.	12 days
HR Subsystem	Unisystems	G.S.I.S. - S.E.Y.Y.O.	3 days
Livelink System Administration / Security	Unisystems	G.S.I.S. - S.E.Y.Y.O.	3 days
Automated Office users	Unisystems	G.S.I.S. - S.E.Y.Y.O.	3 days
“New market” and new technology	Greek Organization of Systematic Studies	University of Piraeus	3 days
E-Business & Multimedia	Science Festival Multi-Conference Attendance	Council center of “John Vellidis”, Thessalonica	2 days
E-Commerce and Online Advertisement	Greek Management Academy	Greek Academy of Management, Thessalonica	1 days
The art and the technique of sales	A.T.E.I. of Thessaloniki	A.T.E.I. Thessaloniki	1 days

PROFESSIONAL SOFTWARE I HAVE USED

Administration	Testing	DataBases	Presentation	Web Design	Security
Toad	Clearquest	MySQL Server	TIBCO Business	Joomla	Nessus
Aqua Data Studio	Jira	Oracle Server	Visual Paradigm	Portal XL	LanGuard
Phpmyadmin	Spira	MS SQL Server	Umbrello	Dreamweaver	L0pthcrack
cPanel	Rational Robot	Microsoft Access	Rational Rose	MS FrontPage	Eblaster
Plesk	Selenium	IBM DB2	Microsoft Visio	Flash	BackTrack Distro

SOCIAL ACTIVITIES

2006 – today	President of Car Club Citroën «Greek Citroën Club»
Responsibilities (in general): President	
Accomplishments: Foundation of the club and gathering of more than 10000 members in 11 years (2000 active members). Elected president of the club 5 months after its foundation. Negotiation and achievement of recognition as official club from Citroën Hellas and Citroën France. Communication and collaboration with Citroën Hellas members, Citroën representatives & merchants and automotive press. Coordination of a 10member panhellenic moderating team of the club, division of labor and tasks. Legal actions for transformation of the club to official union, recognized from the State. Organizing safe track circuits in controlled circuits (Athens circuit etc) Organizing events for entertainment of members and friends. Co-organizations with other automotive clubs.	

OTHER SOCIAL ACTIVITIES

Participation in Communities (Informatics, Cars, General Interests) like moderator - administrator or member
Symphonic Orchestra of Aigio «Efterpi», 5 years, 1° Clarinet of Symphonic Orchestra
Philharmonic of Aigio «Efterpi», 11 years, 1° Clarinet of Philharmonic
Dancing Group of Aigio, 2 years
Volunteer Blood Donor & Platelet

INTERESTS

Computer Science	Continuous search
Automotive	Son of a Driver’s Instructor. Safe Driving Seminar, Race Driving on Track Seminar, Race Driving on Circuits (Athens Circuit), Kart, Automotive forums
Gymnastics - Martial arts	Kick Boxing Full Contact (3 years, Blue II Belt), Karate Okinawa Tai (3 years), Judo
More	Cycling, Swimming, Paintball
Entertainment	Theatre, Cinema, Chess, Bowling, Coin Collection
Music	9 years guitar, 11 years Clarinet (Philharmonic – Symphonic Orchestra), Piano
Reading	Hellenic & English

Last Update: 21/10/2017

Andreas Chronis